



COVID-19 – External Communication – March 16th, 2020

Dear valued partner,

The objective of this communication is to provide you updated information of the status of our operations and the measures UQUIFA is taking to address the pandemic crisis caused by the coronavirus COVID-19 outbreak.

Uquifa is very aware of the current situation and its goal is to take utmost care of its employees. As we are part of a long supply chain of essential medicines, with support of all its employees all UQUIFA's sites and offices have reinforced the preventive measures recommended by the local health authorities and by the WHO. All manufacturing sites are maintaining the industrial and production activities running and dealing with the updated information or restrictions applied by the country where the site is located. We as a group are constantly in contact with each other to ensure we take care of our people and continue to manufacture our active pharmaceutical ingredients that are the primary part of essential medicines.

The primary concern of UQUIFA is to make sure the safest conditions are established for everyone who is working in any of our sites and offices. These conditions are set using the most updated recommendations to assure a health risk is reduced to its lowest level for everyone working in our facilities.

The measures we have implemented in UQUIFA's sites and offices in order to address the effects of this outbreak:

- The best and recommended hygiene measures were implemented in all sites (frequent hands wash/sanitization, cover when coughing, keep distance in between people, etc.) according to the National and Global (WHO) Health Authorities;
- Travelling, audits and visit activities were cancelled;
- Restrictions to access at our facilities were implemented (employees, contractors and others), showing symptoms related to a fever / cold condition;
- All employees that can work remotely from home will be able to do it from March 16th onwards assuring low risk for industrial and business continuity;
- Mobility of employees in between UQUIFA centres is limited to avoid risk of potential infection spread;



- A close and detail assessment is on-going of our suppliers to determine their ability to deliver and ship the required goods. The manufacturing plans as to date are unchanged but an ongoing detailed assessment is being made, with the objective to maximize UQUIFA's ability to deliver on time the current orders in place.

These measures will be constantly reviewed in light of the updated scientific information from around the world and the concerns of our employees.